## **Multi-Year Accessibility Plan**

## 2023 - 2028

Goldview Property Management Ltd. is committed to creating and maintaining an accessible environment for all employees, clients and visitors and to meeting the objectives and requirements outlined in the Accessibility for Ontarians with Disabilities Act, 2005, the regulations thereto.

This Multi-Year Accessibility Plan, together with the Accessible Customer Service Plan were developed in accordance with the requirements of the AODA, and together they outline our commitment and strategy to achieve accessibility goals. The policies and plan are available on upon request in an accessible format.

## Information and Communication Standard

Goldview Property Management Ltd. is committed to treating all people with dignity, respect and in a way that maintains individual independence. We believe in integration and equal opportunity and are committed to meeting the needs of people with disabilities in a timely manner by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act.

Goldview supports the full inclusion of persons with disability as set out in the Ontario Human Rights Code and Accessibility for Ontarians with Disabilities Act, 2005. Goldview Property Management Ltd. ensures compliance with the accessibility requirements in:

- Customer Service
- Information and Communication
- Employment
- Accessibility Standards

Goldview strives to ensure every employee, client and visitor receives equitable treatment with respect to employment and services without discrimination.

Goldview strives to meet the accommodation needs of employees, clients and visitors in a timely manner as required by the Code and the AODA.

Feedback can be provided to The Accessibility Coordinator and a response will be provided within 7 days.